



Technical Introduction to the HP SMB Portfolio

Version: 7.1

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Question No:1

Which two IT priorities are typically the most important for SMB customers? (Select two.)

- A. business continuity
- B. cloud services
- C. failover capability
- **D.** security
- E. redundancy

Answer: B,D

Reference:http://www.netstandard.com/top-smb-it-priorities-for-2012-cloud-security-and-mobile-solutions/(4thand5thparagraph)

Question No: 2

Which statements did a Gartner study find to be true about SMBs? (Select two.)

- **A.** The majority of SMB servers are x86 architecture, with single-core or dual-core processor installations.
- **B.** SMBs tend to run on Linux, HP-UX. and Microsoft operating systems, in nearly equal numbers
- C. Approximately two-thirds of SMBs have external RAID
- **D.** Storage area network (SAN) penetration for small businesses is about 80%.
- **E.** On average, small businesses deploy 1 to 4 servers, while medium businesses deploy 19 to 22 servers.

Answer: A,D

Question No: 3

What must you determine first in order to select a server platform that meets customer needs?

- A. the number and type of applications the customer is running
- B. how many clients are networked
- C. how many simultaneous users are present and anticipated



D. which applications are I/O-intensive and which are bandwidth-intensive

Answer: A

Question No: 4

HP provides simple, affordable, and reliable ways for SMB customers to build and run their business. What is an example of this strategy?

- **A.** The HP SMB Servers program provides SMBs with scalable storage, data protection, and disaster recovery solutions that suit a wide range of needs
- **B.** ProLiant servers make it easy to integrate the heterogeneous environments often found in an SMB environment
- **C.** ProLiant servers, along with VMware ESX Server 3i capabilities, make it attractive for small businesses to transition to a managed environment
- **D.** Because SMBs favor standalone solutions. HP positions its hardware, software, networking, and services offerings accordingly

Answer: A

Reference:http://www.serverwatch.com/trends/article.php/3937696/HP-ProLiant-Servers-Buyers-Guide.htm

Question No:5

Which characteristics are typical of lower-tier medium businesses? (Select two.)

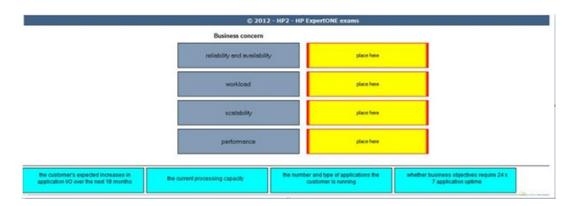
- A. prefer appliance-type solutions
- B. have between 10 and 15 servers
- C. have anywhere from zero to five full-time IT staff members
- **D.** prefer customized bundles of hardware, software, and services
- E. have a high percentage of employees who are Internet- or email-enabled all the time

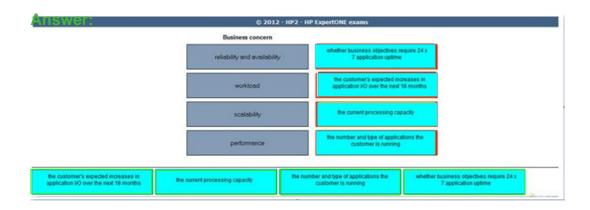
Answer: A,E

Question No: 6 DRAG DROP



You are gathering information to assess your customer's environment. Match the business concern with the Information required to assess it.





Question No:7

You are analyzing a customer's system in order to determine its hardware availability requirements. Which attributes of the system should you consider? (Select two)

- A. repair response time
- B. the need for multiprocessing
- C. processor speed
- **D.** length of the average transaction
- E. reliability

Answer: B,E

Question No:8



Which factor is typically the most important for SMBs when considering a technology purchase?

- A. scalability
- **B.** mobility
- C. reliability
- D. database management

Answer: A

Question No:9

Which description fits the IT staff at a typical SMB?

- A. a handful of generalists
- B. one owner who assumes all roles
- **C.** outsourced support staff and contractors
- **D.** dedicated administrators for each aspect of the infrastructure

Answer: A

Reference: http://wtnnews.com/articles/9140/(second paragraph)

Question No: 10

Which approach characterizes HP competitors in the Converged Infrastructure marketplace?

- A. factory-integrated bundles
- B. common modular infrastructure
- C. open integration management software
- **D.** standards-based, comprehensive solutions

Answer: B

Question No: 11



What can SMB customers do by using HP Converged Infrastructure solutions?

- A. rapidly expand geographic reach
- **B.** accomplish more with fewer resources
- C. diversify product offerings across the industry
- **D.** ensure uptime through redundancy and security

Answer: D

Reference:http://www.hp.com/hpinfo/newsroom/press/2011/110216b.html(third paragraph, last sentence)

Question No: 12

Which HP solution addresses the problems of system downtime, data protection, data security, and network security?

- A. Security Intelligence and Risk Management (SIRM)
- **B.** Threat Management Services
- C. Business Risk Mitigation Solution
- D. Branch Office Consolidation solutions

Answer: C

Reference:http://h20195.www2.hp.com/V2/GetPDF.aspx/4AA2-7642ENW.pdf

Question No: 13

What do many SMBs consider as an IT alternative when budgets are tight?

- A. clustering
- **B.** partitioning
- C. private cloud computing
- D. software as a service

Answer: D

Reference: http://www.zerocode.com/pdfDocuments/Saas%20for%20SMBs.pdf(page 5,