

# IBM

## Exam 000-031

### IBM Tivoli Service Automation Manager V7.2.1 Implementation

Version: 6.0

[ Total Questions: 131 ]

**Question No : 1**

Which value is stored in the PMRDP.Net.VMware.SwitchTemplate configuration setting to be used by VMWare?

- A. the DCM object name of the Net Resource Pool
- B. the DCM object ID of the Virtual Server Template
- C. the DCM object ID of the corresponding subnetwork
- D. the DCM object name of the Virtual Switch Template

**Answer: D**

**Question No : 2**

Which process manager product (PMP) is responsible for creating DCM objects?

- A. IBM Tivoli Release Manager
- B. IBM Tivoli Provisioning Manager
- C. IBM Tivoli Configuration Manager
- D. IBM Tivoli Service Request Manager

**Answer: B**

**Question No : 3**

Where is a Resource Allocation template required?

- A. All service topology nodes require the resource allocation templates
- B. Only the service topology nodes where the Min Cardinality is set to 1.
- C. Only the service topology nodes where Needs Resource Allocation is set.
- D. Only the service topology nodes where the Max Cardinality Unbound is set.

**Answer: C**

**Question No : 4**

When is the Resource\_Master workflow invoked?

- A. before invoking the REST API
- B. after the Service Request is created
- C. when the user interface interaction is initiated
- D. after invoking the REST API, but before the Service Request is created

**Answer: B**

**Question No : 5**

Which statement is true about auto-approval?

- A. It is set in a configuration file.
- B. It is related to an IBM Tivoli Provisioning Manager workflow.
- C. It is related to an IBM Tivoli Process Automation Engine workflow.
- D. It is related to IBM Tivoli Process Automation Engine and IBM Tivoli Provisioning Manager workflows.

**Answer: C**

**Question No : 6**

What determines the number of network interfaces that will be included in the provisioned virtual servers?

- A. subnet group
- B. resource pool
- C. network interfaces
- D. virtual machine template

**Answer: B**

**Question No : 7**

What are two requirements for creating a management plan task assignment? (Choose two.)

- A. Create a new service request.

- B. Create a job plan specifying the task.
- C. Create a TPM workflow specifying the task.
- D. Set the property in the TPAE System Properties.
- E. Create a service topology node operation to specify the job plan.

**Answer: B,E**

**Question No : 8**

What is the correct current status before a Service Definition is usable?

- A. Active
- B. Approved
- C. Operation
- D. In Progress

**Answer: B**

**Question No : 9**

How is the first management plan specified to run on creation of a new service deployment instance?

- A. set the run order for the appropriate management plan to 1
- B. set the status of the appropriate management plan to Primary
- C. select the Initial checkbox for the appropriate management plan
- D. enter the name of the appropriate management plan in the preparation workflow input parameters section

**Answer: C**

**Question No : 10**

Which function ensures a Service Request is generated when a Catalog Request is submitted through the Self-Service User Interface?

- A. If the Submit to Cart Script is specified on the Offering.

- B. If the Offering Type on the Offering is set to Service Request.
- C. If the Service Definition Create Service Request checkbox is selected.
- D. An escalation is firing in the background every 15 seconds checking to see if new catalog requests have been submitted and if any have an Escalation Point Action.

**Answer: B**

**Question No : 11**

What are two methods of triggering an e-mail to be sent in IBM Tivoli Service Automation Manager? (Choose two.)

- A. using a Workflow Task
- B. using the embedded e-mail client
- C. using a Flow Action on a Jobplan Task
- D. using the Notifications table on a Workflow Action
- E. adding a Person to the Notifications tab on the offering

**Answer: A,D**

**Question No : 12**

Which step is required to include a new software product definition into a software stack?

- A. for the image template software stack, click Select Action > Add Software Entry from the Software Stacks application
- B. for the image template software stack, click Select Action > Add Software Stack Entry from the Software Products application
- C. for an image template software stack or the corresponding resource pool software stack, select Add Stack Entry from the Software Products application
- D. for an image template software stack or the corresponding resource pool software stack, click Select Action > Add Stack Entry from the Software Stacks application

**Answer: D**

**Question No : 13**

Provided that an Offering and a classification structure are created and activated, which

step is necessary to make the offering visible in the Self-Service User Interface?

- A. add the Offering to the Service Catalog
- B. register the Offering through the Self-Service User Interface
- C. create the Offering in the maximo.ear enterprise archive file
- D. link the Offering and classification structure to the Service Topology Node Operation

**Answer: A**

**Question No : 14**

Which two statements are true about the creation of a management task on the Service Definition application? (Choose two.)

- A. A new management plan must be created.
- B. Only existing management tasks can be replaced.
- C. The Service Definition status must be set to Design.
- D. The Management Plan status must be set to Design.
- E. It is possible to create a management task for an approved management plan.

**Answer: C,D**

**Question No : 15**

Which item defines a set of tasks to perform within a service definition?

- A. Offering
- B. Job Plan
- C. Task Topology
- D. Management Plan

**Answer: D**

**Question No : 16**

A Service Topology defines that a topology consists of nodes that are related to each other. What must be associated to the node in order to identify the specific type of node and

attributes?

- A. Job Plan
- B. Management Task
- C. Classification Structure
- D. Service Deployment Instance

**Answer: C**

**Question No : 17**

Which three components are included in a management task? (Choose three.)

- A. Status
- B. Job Plan
- C. Predecessors
- D. Sequence Number
- E. Template Job Plan
- F. Topology Requirements

**Answer: B,C,D**

**Question No : 18**

What are the components required in the steps to add an offering the Self-Service User Interface?

- A. Attribute, Classification, Offering, XML File, HTML File
- B. Attribute, Classification, Offering, Java Script File, HTML File
- C. Attribute, Classification, Offering Image, XML File, HTML File
- D. Attribute, Classification, Offering Image, Java Script File, HTML File

**Answer: B**

**Question No : 19**

The default steps for creating a new project are:Notify the user. The Cloud Management

System processes the request. Resources are linked to a reservation. The IBM Tivoli Service Automation Manager (TSAM) topology nodes and their attributes are updated. The TSAM virtual server node is updated. What is the correct sequence in which these step are performed?

- A. C, B, D, E, A
- B. A, B, C, E, D
- C. C, A, B, E, D
- D. B, C, D, E, A

**Answer: A**

**Question No : 20**

Which two primary data model objects does the Service Topology application operate on? (Choose two.)

- A. Job Plan
- B. TPM Workflow
- C. Topology Node
- D. Management Plan
- E. Service Topology Node Operations

**Answer: C,E**

**Question No : 21**

What are two valid management tasks in the NEWPROJECT Management Plan? (Choose two.)

- A. UpdateCI
- B. NotifyUser
- C. ReSynchronizeResourcePool
- D. LinkTopologyNodeToReservation
- E. CallTPMProvisioningClassWorkflow

**Answer: B,D**



**Question No : 22**

Which setting determines the initial TPAE workflow that is executed upon Catalog Request Submission?

- A. the TPAE Workflow specified in the Resource Manager TPM Workflow
- B. the Initiate Workflow on Catalog Request submission setting for the organization
- C. the TPAE Workflow specific on the Job Plan for the Service Topology Node Operation
- D. the TPAE Workflow specified in the Fulfillment Manager Approval Workflow on the offering

**Answer: B**

**Question No : 23**

What are two ways to create a new Cloud Pool from the IBM Tivoli Service Automation Manager V7.2.1 Administrative User Interface? (Choose two.)

- A. Go To > Service Automation > Cloud Properties, click the New Cloud Pool button on the task bar
- B. Go To > Administration > Provisioning > Resource Pools, click the New Cloud Pool button on the task bar
- C. Go To > Service Automation > Cloud Pool Administration, click the New Cloud Pool button on the task bar
- D. import from the Cloud Pool Definitions file (vrpool.properties), select Go To > Service Automation > Cloud Pool Administration, select Import DCM Objects
- E. import from the Cloud Pool Definitions file (vrpool.properties), select Go To > Service Automation > Cloud Pool Administration, select Import Virtual Resources Pools

**Answer: C,E**

**Question No : 24**

When creating a Windows Operating System template to be deployed on ESX, what is the maximum number of hard disks that can be created with the default Service Definition?

- A. 0
- B. 1
- C. 2