

**IBM 000-186**

**IBM Business Process Manager Express or Standard  
Edition V7.5.1 BPM Application Development  
Version: 4.0**

**QUESTION NO: 1**

An order management system BPM analyst needs to know the timing interval and average activity duration of all the tasks of the order fulfillment to identify the bottlenecks. How should a BPM application developer quickly provide such visibility to the analyst?

- A. SLA Overview scoreboard
- B. Process Performance scoreboard
- C. My Team Performance scoreboard
- D. Custom scoreboard using tracking group

**Answer: B**

**Explanation:**

**QUESTION NO: 2**

In the playback session, the process stakeholder notices that vital business data in the process is being handled correctly for each task. However, there is a concern that the data is not typically accessed immediately by the process participants. While the custom routing satisfies the requirement to get the task to the right people and an escalation path helps to mitigate meeting critical SLAs, the stakeholder asks if more can be implemented in the model to ensure quick access and completion of tasks. How should the BPM application developer implement the flow data requirement?

- A. Create a tw.local variable as a pre assignment to notify the participant end user when an activity will be ready to be completed.
- B. Create a tw.local variable type as a post assignment to notify the participant end user when an activity is active and ready to be completed.
- C. Add a pre assignment to the activity and choose the custom variable to notify the participant end user when an activity is ready to be completed.
- D. Add a post assignment to the activity and choose the custom variable to notify the participant end user when an activity is active and ready to be completed.

**Answer: C**

**Explanation:**

**QUESTION NO: 3**

Business executives of a shipping and logistic company who are not involved in the process want

the instant visibility of their business data at task level for high dollar value transactions or high value customer transactions. How should the BPM application developer design the system to provide the business visibility?

- A. Use tracking groups
- B. Use System of Record (SOR)
- C. Enable Auto-Tracking
- D. Track required variables individually

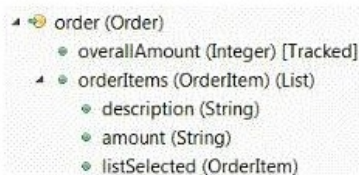
**Answer: B**

**Explanation:**

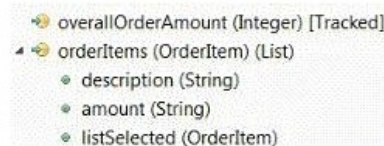
#### QUESTION NO: 4

A BPM application developer needs to determine the Business Object Model (BOM) definition from the following user story: The user needs the possibility to enter an order with multiple items. The total order amount should be reachable from the performance database. Which BOM definition should the developer create?

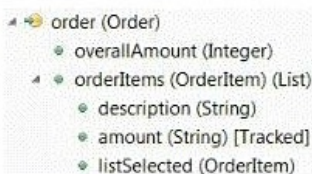
A.



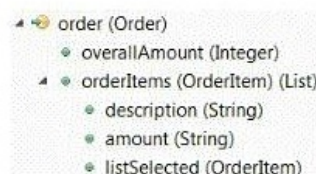
C.



B.



D.



- A. Exhibit A
- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

**Answer: A**

**Explanation:**

**QUESTION NO: 5**

The process owner outlines the business data needed for an applicant's "submit permit application" task in the Arena Event Permit process. Much of the data is used in other tasks within the process, so a requirement is to carry the business data from one activity to the next until the process is completed to the permit resolution. How should the BPM application developer implement the process data for this requirement? Create a complex structure type with the following data objects:

- A. applicant's name, applicant's contact information, and permit number.
- B. applicant's name, applicant's contact information, and date of the event.
- C. applicant's name, applicant's contact information, permit number, and date of the event.
- D. applicant's name, applicant's contact information, approver's signature, approve/disapprove permit, assigned permit number, and date of the event.

**Answer: B**

**Explanation:**

**QUESTION NO: 6**

A client is questioning the need for a System Of Record (SOR). What is an indicator that a custom SOR is necessary to implement the process?

- A. The client has requirements for historical reporting.
- B. The client has requirements for in flight process instance reporting.
- C. Multiple process steps manipulate the same data.
- D. Multiple applications can modify the same information at the same time.

**Answer: D**

**Explanation:**

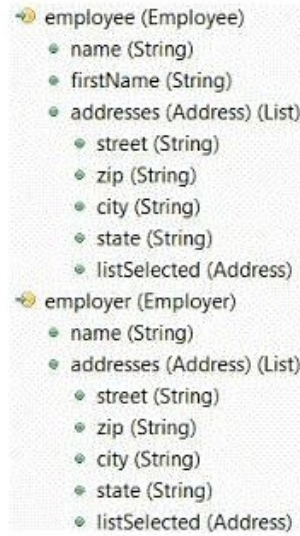
**QUESTION NO: 7**

A BPM application developer needs to create the Business Object Model (BOM) definition to the following user story: The user should be able to input their current address(es) and the address(es) from their current employer. Which BOM definition should the developer create?

A.



C.



B.



D.



- A. Exhibit A
- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

**Answer: D**

**Explanation:**

**QUESTION NO: 8**

During requirements gathering for playback 1, the process owner informs the project manager and BPM application developer that it would be good to show the error handling in the model during

playback 1 with business attendees. How should the developer handle the request from the process owner?

- A. Implement error handling and show to business stakeholders.
- B. Backlog the requirement immediately and only implement it if time permits.
- C. Put the requirement on the development list for playback 1 but mark it low priority.
- D. Offer to provide a written explanation to business stakeholders on how error handling works.

**Answer: D**

**Explanation:**

### QUESTION NO: 9

During the initial project kick-off meeting, the BPM application developer is asked to explain playback to the stakeholders. How should the developer define the focus of each playback?

- A. - Playback 0: Focus on Blueworks Live
  - Playback 1: Focus on integrations
  - Playback 2: Focus on user interface design and implementation
  - Playback 3: Focus on data modeling
- B. - Playback 0: Focus on Blueworks Live
  - Playback 1: Focus on high-level business process understanding and building consensus.
  - Playback 2: Focus on data modeling
  - Playback 3: Focus on integrations
- C. - Playback 0: Focus on data modeling
  - Playback 1: Focus on high level business process understand and building consensus
  - Playback 2: Focus on integrations
  - Playback 3: Focus on consolidation of the previous themes and producing an end-to-end solution.
- D. - Playback 0: Focus on high-level business process understanding and building consensus.
  - Playback 1: Focus on user interface design and implementation.
  - Playback 2: Focus on integrations.
  - Playback 3: Focus on consolidation of the previous themes and producing an end-to-end solution.

**Answer: D**

**Explanation:**

### QUESTION NO: 10

The process owner asks the BPM application developer to summarize the points every playback