

IBM

Exam 000-R17

IBM SurePOS 700 Series Models 7x3 Technical Mastery

Version: 6.0

[Total Questions: 70]



Topic 1, Volume A

Question No : 1 - (Topic 1)

A customer wants to perform inventory management, software distribution, and event notification remotely for their SurePOS 7x3 systems. Which product supports these three functions on all SurePOS 7x3 supported operating systems?

- A. Wired for Management (WfM)
- **B.** Remote Management Agent (RMA)
- C. System Management BIOS (SMBIOS)
- **D.** Remote Deployment Manager (RDM)

Answer: B

Question No : 2 - (Topic 1)

Which two standard features do all SurePOS 7x3 models have in common? (Choose two.)

- A. dual video
- B. hard disk drive
- C. CD/DVD combo drive
- D. 512 MB DDR2 base memory
- E. Redundant Array of Independent Disks (RAID) 0/1 technology

Answer: A,E

Question No: 3 - (Topic 1)

On which model is an 80GB hard disk drive and a CD/DVD standard?

- **A.** S83
- **B.** C83
- **C.** S43
- **D.** C43

Answer: D



Question No : 4 - (Topic 1)

A customer is considering upgrading to the SurePOS 7x3 systems. They need two PCI slots and they are concerned about PCI compatibility, restrictions, and limitations. What information should a technical specialist provide this customer? (Choose two.)

- **A.** Full-length PCI feature cards are not supported.
- **B.** The 7x3 provides support for only two PCI Express slots.
- C. PCI slots are only available as a standard feature on the SurePOS 783 models.
- **D.** There is nothing to worry about, since all SurePOS 7x3 models have two PCI slots that will accommodate full-size and short PCI cards.
- **E.** If a customer has two PCI adapters to migrate forward they will need to select the additional riser option that provides two PCI slots.

Answer: A,E

Question No: 5 - (Topic 1)

Which two IBM SurePOS models ship standard with a hard disk drive? (Choose two.)

- A. SurePOS C models
- B. SurePOS E models
- C. SurePOS 720 models
- D. SurePOS 740 models

Answer: A,B

Question No : 6 - (Topic 1)

Which two are included in the system vital product data (VPD)? (Choose two.)

- A. machine model
- B. hard drive model
- C. riser serial number
- **D.** system serial number

Answer: A,D



Question No: 7 - (Topic 1)

What is the standard warranty service type offered for SurePOS 7x3 systems?

- A. Depot Service
- B. Carry in Service
- C. IBM On-Site Repair
- D. IBM EasyServ Repair

Answer: C

Question No:8 - (Topic 1)

Which three are standard features of the IBM SurePOS 700 models 723 and S23 (also known as the entry-level models)? (Choose three.)

- **A.** 10/100 Ethernet
- B. VIA C7 processor
- C. CD/DVD combo drive
- **D.** 10/100/1000 Ethernet
- E. 80 GB hard disk drive
- F. 256 MB DDR2 base memory

Answer: A,B,F

Question No: 9 - (Topic 1)

Which two types of devices cannot be auto-sensed by the diagnostics tool? (Choose two.)

- A. USB devices
- **B.** fiscal devices
- C. RS-232 devices
- **D.** RS-485 devices

Answer: B,C

Question No: 10 - (Topic 1)



What are the two search categories available in the Knowledgebase database on the RSS Web site? (Choose two.)

- A. IBM information
- B. SurePOS information
- C. Point of Sale information
- D. Retail Systems information
- E. Self-Service Solution information

Answer: A,C

Question No: 11 - (Topic 1)

Which statement is true about updating the BIOS?

- A. The latest BIOS version can be downloaded from www.ibm.com/support/bios.
- **B.** The BIOS update can be applied from one of the options in the BIOS settings.
- **C.** The latest BIOS can be downloaded onto a bootable diskette or a USB memory key.
- **D.** The latest BIOS version comes with the Recovery CD that is shipped with the system.

Answer: C

Question No: 12 - (Topic 1)

What are two measures that should be taken to prevent electrostatic discharge damage? (Choose two.)

- A. work on an antistatic cloth
- B. store sensitive parts in an antistatic bag
- C. wipe down the work area with an antistatic cloth
- **D.** use antibacterial hand cleaner that also contains an antistatic component

Answer: A,B

Question No: 13 - (Topic 1)

Which common characteristic do the Ex3 models share?