

**Cisco 642-262**

**Implementing Cisco Unity Connection(UIC)**  
Version: 5.0

**Topic 1, Main 3****QUESTION NO: 1**

Which two statements most accurately describe the objects and methods that can be processed by Cisco Unified Communications Manager BAT? (Choose two.)

- A. Contacts can have incoming fields overwritten by the appropriate contact template
- B. Users with and without voice mail are imported as is, with no changes
- C. Users with mailboxes can have incoming fields overwritten by the specified template
- D. Contacts are imported without any changes
- E. Users without mailboxes can have incoming fields overwritten by the specified template
- F. Imported system call handlers can have incoming fields overwritten by the selected call handler template

**Answer: B,D**

**Explanation:**

**QUESTION NO: 2**

Which digital network join method requires the administrator to exchange credentials between all digitally networked Cisco Unity Connection servers or server clusters?

- A. Database replication
- B. SMTP replication
- C. Manual
- D. Automatic

**Answer: C**

**Explanation:**

**QUESTION NO: 3**

Which protocol is used to exchange information between VPIM networked voice-mail systems?

- A. SMTP
- B. SNMP
- C. SIP
- D. SCCP

**Answer: A**

**Explanation:**

**QUESTION NO: 4**

What is the maximum number of voice-mail subscribers that can be deployed in a Cisco Unity connection digitally networked solution?

- A. 10,000
- B. 35,000
- C. 75,000
- D. 50,000

**Answer: D**

**Explanation:**

**QUESTION NO: 5**

Which two key strokes or sequences are used to navigate in the Cisco Unity connection installation wizard?

- A. Ctrl-z
- B. Alt-tab
- C. Esc-tab
- D. Space

**Answer: D**

**Explanation:**

**QUESTION NO: 6**

Which item on the Phone System Integration page reduces the port requirements for voice mail?

- A. Use Same Port for Enabling and Disabling MWI's
- B. Send message counts
- C. Default TRAP Switch
- D. Force all MWI's off for this Phone System

**Answer: A**

**Explanation:**

**QUESTION NO: 7**

Which three items are used to generate RSA keys during installation? (Choose three.)

- A. Administrator username
- B. Organization
- C. Hostname
- D. Location
- E. State
- F. IP address

**Answer: B,D,E**

**Explanation:**

**QUESTION NO: 8**

Which three methods or protocols are used to provide integrated messaging services for voice-mail clients? (Choose three.)

- A. Web Services
- B. IMAP
- C. SMTP
- D. WebDAV
- E. SNMP
- F. SCCP

**Answer: A,B,D**

**Explanation:**

**QUESTION NO: 9**

Which main navigation section provides Cisco Unity connection with monitoring and troubleshooting services?

- A. Cisco Unity Connection Administration
- B. Disaster Recovery System

- C. Cisco Unified Serviceability
- D. Cisco Unity Connection serviceability

**Answer: D**

**Explanation:**

**QUESTION NO: 10**

Where is COBRAS intermediate data stored?

- A. Compressed file images
- B. Informix database
- C. Microsoft Access database
- D. CSV file

**Answer: C**

**Explanation:**

**QUESTION NO: 11**

Which statement best describes the difference between DRS and COBRAS?

- A. DRS can selectively restore individual voice-mail boxes, while COBRAS cannot restore them
- B. DRS maintains a public distribution list membership, while COBRAS does not maintain such a membership
- C. DRS restores are based strictly on a single instant of time, while COBRAS can merge objects from earlier backups
- D. DRS creates new subscribers or binds existing subscribers to existing Active Directory users, while COBRAS requires a full Active Directory User resync

**Answer: C**

**Explanation:**

**QUESTION NO: 12**

Which choice most accurately describes the licensing components for Cisco Unity Connection?

- A. Port listening for phone system integration, seat licensing for voice mail, integrated messaging

services and VPIM licensing

**B.** Port licensing for phone system integration

**C.** End-user licensing based on the number of users for voice mail, IMAP access to voice mail, voice recognition, Cisco Unity Inbox and email TTS

**D.** Port licensing and VPIM licensing

**Answer: A**

**Explanation:**

### QUESTION NO: 13

Which two types of modifications can be made by the Cisco Unity Connection Bulk Edition utility? (Choose two.)

**A.** Call handler settings based on search criteria

**B.** Change web passwords for all users

**C.** Groups of users based on search criteria

**D.** Global settings for all users

**Answer: A,C**

**Explanation:**

### QUESTION NO: 14

Which three actions are initiated by call handlers? (Choose three.)

**A.** Retrieve voice calls

**B.** Change greetings

**C.** Take messages

**D.** Answer calls

**E.** Route calls

**F.** Send voice mail

**Answer: C,D,E**

**Explanation:**

### QUESTION NO: 15

Which two Cisco Unity Connection components use default schedules for processing incoming

calls? (Choose two.)

- A. System call handler
- B. Interview handler
- C. Call routing rules

**Answer: A,C**

**Explanation:**

#### **QUESTION NO: 16**

Which URL is used to retrieve the COBRAS applications?

- A. [www.cisco.com/go/ciscounitytools](http://www.cisco.com/go/ciscounitytools)
- B. [www.unitytools.com](http://www.unitytools.com)
- C. [www.cisco.com/go/unity/tools](http://www.cisco.com/go/unity/tools)
- D. [www.ciscounitytools.com](http://www.ciscounitytools.com)

**Answer: D**

**Explanation:**

#### **QUESTION NO: 17**

Which two of these items are Cisco Unity Connection Components assigned to partitions?  
(Choose two.)

- A. Call routing rules
- B. Users with mailboxes
- C. Phone System integrations
- D. System distribution lists

**Answer: B,D**

**Explanation:**

#### **QUESTION NO: 18**

Which main navigation section provides Cisco Unity connection with monitoring and troubleshooting services?

- A. Cisco Unified Serviceability
- B. Cisco Unity Connection Administration
- C. Disaster Recovery System
- D. Cisco Unity Connection serviceability

**Answer: D**

**Explanation:**

#### **QUESTION NO: 19**

Which product creates a script that can be used with a USB drive for hands-free installation?

- A. Answer File Generator
- B. Cisco Unified Communications Answer File Generator
- C. Cisco Unity Connection Answer file Generator
- D. Cisco Hands-Free Answer File Generator

**Answer: B**

**Explanation:**

#### **QUESTION NO: 20**

Which action most accurately describes the primary function of COBRAS?

- A. Migration to Cisco Unity connection
- B. Restoring individual user voice-mail messages
- C. Database object review
- D. Backup and restore

**Answer: A**

**Explanation:**

#### **QUESTION NO: 21**

Which two methods can be used to view the log files for a Cisco Unity Connection installation?  
(Choose two.)

- A. CLI: file view install <filename>



- B. CLI: show install log
- C. CLI: cat /var/log/install/<filename>
- D. RTMT: Connect install logs

**Answer: A,D**

**Explanation:**

#### **QUESTION NO: 22**

Which two methods can be used to create private distribution lists? (Choose Two.)

- A. Adding distribute list role to user
- B. Created by administrator
- C. Using TUI
- D. Using PCA

**Answer: C,D**

**Explanation:**

#### **QUESTION NO: 23**

Which Java 2 Platform, Standard Edition version can be used for all platforms and browsers?

- A. 0.9.5
- B. 1.5.0\_3
- C. 1.4.2 or higher
- D. 1.5.0\_6

**Answer: D**

**Explanation:**

#### **QUESTION NO: 24**

What are the minimum system requirements to install Cisco Unity Connection?

- A. 1-GHz processor, 1-GB RAM, 80-GB hard disk
- B. 2-GHz processor, 2-GB RAM, 160-GB hard disk
- C. 3-GHz processor, 4-GB RAM, 160-GB hard disk

D. 2-GHz processor, 2-GB RAM, 80-GB hard disk

**Answer: D**

**Explanation:**

#### QUESTION NO: 25

What is the maximum number of supported ports for a single-server implementation using Platform Overlay 2?

- A. 48
- B. 16
- C. 144
- D. 96

**Answer: D**

**Explanation:**

#### QUESTION NO: 26

Which two of these methods can be used to integrate Cisco Unity Connection to the Cisco Unified Communication Manager? (Choose two.)

- A. SIP
- B. PIMG
- C. TIMG
- D. SCCP

**Answer: A,D**

**Explanation:**

#### QUESTION NO: 27

Which Cisco Unity Connection call handling element provides subscriber information for incoming callers?

- A. Interview handlers
- B. System call handlers