

# BlackBerry BCP-710

**Selling the BlackBerry Solution for Technical Sales  
Professionals  
Practice Test  
Version: 14.20**

**QUESTION NO: 1**

Which new feature of BlackBerry Enterprise Server 5.0 can be utilized to minimize or eliminate upgrade-related down-time? (Choose one.) To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. BlackBerry Monitoring Service
- B. BlackBerry Enterprise Transporter
- C. BlackBerry Administration Service
- D. BlackBerry Disposition Service
- E. High availability
- F. Application Pool

**Answer: E**

**Explanation:**

**QUESTION NO: 2**

Why would someone login to the BlackBerry Web Desktop Manager? (Choose one.)

To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. To add their account to the BlackBerry Enterprise Server
- B. To synchronize their S/MIME certificate
- C. To set an enterprise activation password
- D. To modify the BlackBerry Attachment Server settings
- E. To modify their wireless PIM sync settings

**Answer: C**

**Explanation:**

**QUESTION NO: 3 DRAG DROP**

Which five components in the BlackBerry Enterprise Server are part of the attachment process when requested from an email message on the BlackBerry smartphone?

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Drag the correct components from the left and drop them on the right side.

BlackBerry Messaging Agent	place here
BlackBerry Administration Service	place here
BlackBerry Attachment Service	place here
BlackBerry MDS Connection Service	place here
BlackBerry Policy Service	place here
BlackBerry Attachment Connector	
BlackBerry Dispatcher Service	
BlackBerry Router Service	
BlackBerry MDS Integration Service	
BlackBerry Collaboration Service	

**Answer:**

Which five components in the BlackBerry Enterprise Server are part of the attachment process when requested from an email message on the BlackBerry smartphone?

Drag the correct components from the left and drop them on the right side.

BlackBerry Messaging Agent	BlackBerry Administration Service
BlackBerry Administration Service	BlackBerry MDS Integration Service
BlackBerry Attachment Service	BlackBerry Router Service
BlackBerry MDS Connection Service	BlackBerry Dispatcher Service
BlackBerry Policy Service	BlackBerry MDS Connection Service
BlackBerry Attachment Connector	
BlackBerry Dispatcher Service	
BlackBerry Router Service	
BlackBerry MDS Integration Service	
BlackBerry Collaboration Service	

**QUESTION NO: 4 DRAG DROP**

What is the correct message flow for an email message going from the mailbox to the BlackBerry smartphone? Place the steps in the correct order by dragging them from the left to the right.

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Wireless Network	place here
Mailbox	place here
BlackBerry Smartphone	place here
BlackBerry Router	place here
BlackBerry Dispatcher	place here
BlackBerry Infrastructure	place here
BlackBerry Messaging Agent	place here

**Answer:**

What is the correct message flow for an email message going from the mailbox to the BlackBerry smartphone?  
Place the steps in the correct order by dragging them from the left to the right.

Wireless Network	Mailbox
Mailbox	BlackBerry Messaging Agent
BlackBerry Smartphone	BlackBerry Dispatcher
BlackBerry Router	BlackBerry Router
BlackBerry Dispatcher	BlackBerry Infrastructure
BlackBerry Infrastructure	Wireless Network
BlackBerry Messaging Agent	BlackBerry Smartphone

**QUESTION NO: 5**

What is the maximum number of total BlackBerry smartphone users (CAL's) that the BlackBerry Enterprise Server can handle before it is recommended that a second BlackBerry Enterprise Server instance be added to the BlackBerry Domain? (Choose one.)

To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. 50
- B. 500
- C. 1000
- D. 2000
- E. 2500

**Answer: D**

**Explanation:**

**QUESTION NO: 6**

Which three of the following features are new Calendar application enhancements introduced with BlackBerry Device Software 5.0 and BlackBerry Enterprise Server 5.0? (Choose three.) To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. Free/Busy Availability Lookup
- B. Forward Calendar Entries
- C. Calendar Attachment Support
- D. Synchronization of public and private contacts
- E. Create a new calendar entry from the BlackBerry device

**Answer: B,C,D**

**Explanation:**

**QUESTION NO: 7**

Which two BlackBerry Enterprise Server components CANNOT be installed on a separate computer? (Choose two.) To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. BlackBerry Administration Service
- B. BlackBerry Messaging Agent
- C. BlackBerry Router Service

- D. BlackBerry Dispatcher Service
- E. BlackBerry Attachment Service
- F. BlackBerry Monitoring Service

**Answer: B,D**

**Explanation:**

#### **QUESTION NO: 8**

Which two of the following are valid Wi-Fi security protocols? (Choose two.)

To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. WPA
- B. PSK
- C. Triple DES
- D. AES
- E. PGP

**Answer: A,B**

**Explanation:**

#### **QUESTION NO: 9**

The security team is requesting the ability to control what types of BlackBerry smartphones can activate on the BlackBerry Enterprise Server. Using the Enterprise Service Policy which three restrictions can be implemented to control which BlackBerry smartphones can use the BlackBerry Enterprise Server? (Choose three.) To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. Model Name
- B. ESN Range
- C. Manufacturer's Name
- D. PIN Range
- E. Wi-Fi Equipped

**Answer: A,C,D**

**Explanation:**

**QUESTION NO: 10**

IT policies are assigned for the BlackBerry Enterprise Server at multiple levels. When there are overlaps, what level of IT policies take priority? (Choose one.)

To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. User
- B. Group
- C. Server
- D. Domain
- E. Corporate

**Answer: A**

**Explanation:**

**QUESTION NO: 11**

Web-based access to BlackBerry Enterprise Server 5.0 is a function of which component? (Choose one.) To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. BlackBerry Dispatcher Service
- B. BlackBerry Router Service
- C. BlackBerry Controller Service
- D. BlackBerry Administration Service
- E. BlackBerry Collaboration Service
- F. BlackBerry Mobile Data Service

**Answer: D**

**Explanation:**

**QUESTION NO: 12**

Which of the following statements describe the SRP credentials used by the active and standby instances of the BlackBerry Enterprise Server in a high availability environment? (Choose one.) To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. The active and standby instances of the BlackBerry Enterprise Server use a different SRP ID and authentication key.
- B. The active and standby instances of the BlackBerry Enterprise Server use the same SRP ID

and authentication key.

**C.** The active and standby instances of the BlackBerry Enterprise Server use the same SRP ID but different authentication keys.

**D.** The active and standby instances of the BlackBerry Enterprise Server use different SRP IDs but the same authentication key.

**E.** The standby instance of the BlackBerry Enterprise Server is automatically assigned an SRP ID or authentication key.

**Answer: B**

**Explanation:**

### QUESTION NO: 13

Which three email platforms support BlackBerry Collaboration Service? (Choose three.)

To see the Acronym list click the ?Exhibit? button found at the bottom of the screen.

**A.** BlackBerry Client for use with Microsoft Office Live Communications Server 2005 and Microsoft Office Communications Server 2007

**B.** BlackBerry Client for IBM Lotus Sametime

**C.** BlackBerry Client for Novell GroupWise Messenger

**D.** BlackBerry Client for Microsoft Sharepoint

**Answer: A,B,C**

**Explanation:**

### QUESTION NO: 14

Which two of the following are basic functions of the BlackBerry Mobile Data Service? (Choose two.) To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

**A.** Allows organizations to deliver corporate data wirelessly

**B.** Enables the system administrator to manage BlackBerry smartphone policies

**C.** Incorporates the push delivery model and advanced security features for application deployment

**D.** Allows BlackBerry smartphone users to manage applications installed on their BlackBerry smartphone through the BlackBerry Desktop Manager

**Answer: A,C**

**Explanation:**



**QUESTION NO: 15**

Which three of the following roles are available by default in BlackBerry Enterprise Server 5.0 role based administration? (Choose three.) To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. Enterprise Administrator
- B. Junior Help Desk
- C. Senior Help Desk
- D. Database Administrator
- E. Senior Enterprise Administrator

**Answer: A,B,C**

**Explanation:**

**QUESTION NO: 16**

Which two of the following are functionalities of service books on a BlackBerry smartphone? (Choose two.) To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. Provides the BlackBerry smartphone with necessary connection information to the BlackBerry Enterprise Server
- B. Enables a BlackBerry smartphone user to make changes to currently installed applications
- C. Creates connectivity to wireless service provider's features and services
- D. Allows a BlackBerry smartphone to access a specific wireless service provider's network to make and receive phone calls
- E. Allows the BlackBerry smartphone to successfully activate on the wireless service provider's network

**Answer: A,C**

**Explanation:**

**QUESTION NO: 17**

Which BlackBerry smartphone series features a SureType keyboard? (Choose one.)

To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. 88xx series
- B. 83xx series
- C. 89xx series
- D. 81xx series
- E. 87xx series

**Answer: D**

**Explanation:**

#### **QUESTION NO: 18**

Which three features can be found on the BlackBerry Bold 9700 smartphone? (Choose three.)  
To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. A SureType keyboard
- B. A BlackBerry GPS Receiver
- C. 256MB of Flash memory
- D. A 2.5mm headset jack
- E. Integrated Wi-Fi Support

**Answer: B,C,E**

**Explanation:**

#### **QUESTION NO: 19**

Which three of the following steps occur during the wireless enterprise activation process?  
(Choose three.)

To see the Acronym list click the "Exhibit" button found at the bottom of the screen.

- A. Service books are sent to the BlackBerry smartphone from the BlackBerry Enterprise Server
- B. The BlackBerry smartphone reboots after it has finished synchronizing all organizer data (PIM) items
- C. An encryption key is negotiated between the BlackBerry Enterprise Server and BlackBerry smartphone
- D. The BlackBerry Enterprise Server populates the PIN number of the BlackBerry smartphone in the BlackBerry Administration Service
- E. The BlackBerry smartphone must be connected to the user's computer to complete the last stage of the wireless enterprise activation process

**Answer: A,C,D**