

IBM

Exam C2010-505

IBM SmartCloud Control Desk V7.5.1 IT Asset Management Implementation

Version: 8.0

[Total Questions: 138]

Question No : 1

When can the qualification status be changed to INACTIVE?

- A. After the labor has been approved.
- B. When a certification exists for the qualification.
- C. When the labor validation date is not in ACTIVE status.
- D. When the reference to the TOOLQUAI table is removed.

Answer: A

Question No : 2

Which two default company type fields can be used when creating a company record?(Choose two)

- A. Retail
- B. Courier
- C. Internal
- D. External
- E. Shipping

Answer: D,E

Question No : 3

Inventory items can be directly issued to which three charge entities?

- A. Asset
- B. Change
- C. Incident
- D. Location
- E. Work Order
- F. Service Request

Answer: A,C,D

Question No : 4

Which contract is used to manage a third-party agreement?

- A. Labor
- B. Lease
- C. Service
- D. Purchase

Answer: B

Question No : 5

What is a release purchase order (PO) in IBM SmartCloud Control Desk?

- A. A PO related to a release record.
- B. A PO for additional software licenses.
- C. A PO related to a work order which is a child of a release record.
- D. A PO for a portion of the total amount or lines specified on an associated volume contract.

Answer: D

Reference:<http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp>

Question No : 6

An action can be triggered to modify a laborer's availability in which application?

- A. People
- B. Calendars
- C. Labor Reporting
- D. Assignment Manager

Answer: A

Question No : 7

Which application allows licenses to be associated with contract line items?

- A. Licenses
- B. Master Contracts
- C. Deployed Software
- D. Software Contracts

Answer: D

Question No : 8

In which two applications can childassets be moved, swapped, or modified?(Choose two)

- A. Assets
- B. Inventory
- C. Asset Templates
- D. Configuration Items
- E. Work Order Tracking

Answer: A,C

Question No : 9

Which two data sets can be reconciled?(Choose two)

- A. Items and Inventory
- B. Deployed Assets and Items
- C. Assets and Deployed Assets
- D. Assets and Non-Configuration Items

Answer: B,C

Question No : 10

What is an example of a License Audit report?

- A. License Audit Report

- B. PVU Based Audit Report
- C. Concurrent User Audit Report
- D. Software Usage Audit Report

Answer: A

Question No : 11

Given that multiple parent/child relationships exist in an asset hierarchy, how many parents can a child asset have?

- A. 1
- B. 2
- C. 3
- D. 4

Answer: A

Question No : 12

Which value must be defined when creating an Asset Location report that is scheduled to run every two weeks?(Choose two)

- A. Site
- B. Email
- C. Asset
- D. Location

Answer: B,C

Question No : 13

Report grouping and sorting functions are configured under which ad hoc Report Creation tab?

- A. Style
- B. Select

- C. Submit
- D. Format

Answer: C

Question No : 14

What does Linked Asset in the Deployed Asset application refer to?

- A. A promoted asset linked to a deployed asset via promotion.
- B. Another deployed asset which links to Deployed Asset by reconciliation.
- C. An authorized asset linked to a deployed asset via the Integration Adapter.
- D. An authorized asset linked to deployed asset via the Deployed Data adapter.

Answer: A

Question No : 15

Which two conditions allow a specific computer to be linked to a SR record?(Choose two)

- A. The employee is in the Supervisor group.
- B. The employee is the user of the computer.
- C. The employee is the custodian of the computer.
- D. The employee is the primary contact of the computer.
- E. The employee and the computer share the same location record.

Answer: A,B

Question No : 16

Why would the system generate an error when an administrator tries to delete some records from the software catalog?

- A. A software record is linked to a contract.
- B. A software record is linked to an Item Master.
- C. A software record is linked to a purchase order.
- D. A software record is linked to deployed software.

Answer: B

Question No : 17

Which two pieces of information are tracked in the Craft record?(Choose two)

- A. pay rates
- B. skill levels
- C. task instructions
- D. availability schedule
- E. certification requirements

Answer: A,D

Question No : 18

Which two tasks are performed in the Receiving application?(Choose two)

- A. return items to vendor
- B. receive purchase order line items
- C. receive purchase request line items
- D. issue received items to the Incident application
- E. issue received items to the Service Request application

Answer: B,E

Question No : 19

Items are received into which out-of-the-box location type?

- A. Inventory
- B. Business
- C. Storeroom
- D. Pre-delivery

Answer: D

Question No : 20

What is the purpose of Incident Activities?

- A. to apply a resolution to an incident
- B. to manage ownership of the incident
- C. to identify correct priority of the incident
- D. to define actions needing to be performed by custodians

Answer: B

Question No : 21

Which two primary data fields are required when creating a desktop requisition?(Choose two)

- A. Priority
- B. Shipper
- C. Tax Type
- D. Item Number
- E. Requisition Number

Answer: A,E

Reference:<http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp>

Question No : 22

By default which queuing mechanism is used by the Software Catalog cron task?

- A. Error
- B. Sequential
- C. Continuous
- D. Crazy Eight

Answer: C

Reference:

<http://www.xcentricway.ca/tutorials/tutorial02/Maximo%207.1%20Integration%20Framework%20Configuration%20Basics.pdf>

Question No : 23

A deployed asset can be promoted from which two applications?(Choose two)

- A. Assets
- B. Computers
- C. Item Master
- D. Network Device
- E. Deployed Software

Answer: A,D

Question No : 24

Which two work order internal statuses allow a user to record asset downtime?(Choose two)

- A. APPR
- B. COMP
- C. INPRG
- D. WAPPR
- E. CLOSED

Answer: B,C

Question No : 25

Which menu contains the View Assets application?

- A. Assets
- B. Inventory
- C. Self Service