

# **IBM**

### Exam C9560-576

## Fundamentals of Applying Tivoli Network and Service Assurance Solutions V1

Version: 6.0

[Total Questions: 64]



#### **Question No:1**

Which three key players within the client organization should be contacted to provide information needed to create an AS-IS document, which documents details of the client's current network, tools, and workflow?

- A. IT Manager
- B. Sales Manager
- C. Marketing Team
- D. Client Project Manager
- E. Network Vendor Support Team
- F. Network Operations Center Staff

Answer: A,D,F

#### **Question No: 2**

How can an administrator restrict the users belonging to group SYSTEM to only see the reports that were assigned to them without the possibility to create, change, or run new reports?

- **A.** Make sure that the tcrPortalExecute and tcrPortalWrite roles are not assigned to group SYSTEM in the Tivoli Integrated Portal Users and Groups tab.
- **B.** Assign the tcrPortalOperator role to the group SYSTEM in the Tivoli Integrated Portal Users and Groups tab. In the Common Reporting Administrative pane under Capabilities, select the Set Properties of the Report Studio. Modify the Permissions by adding the group SYSTEM and selecting the Deny option for READ and EXECUTE.
- **C.** Assign the tcrPortalOperator role to the group SYSTEM in the Tivoli Integrated Portal Users and Groups tab. The authorization to the reporting artifacts is performed in the Common Reporting Administrative pane under Security/Users. Groups and Roles. Add the Group SYSTEM as a member of the READER role. (Make sure that the Group Everyone has been removed from all roles.)
- **D.** Remove the tcrPortalOperator role and add the tcrPortalRead to the group SYSTEM in the Tivoli Integrated Portal Users and Groups tab. The authorization to the reporting artifacts is performed in the Common Reporting Administrative pane under Security/Users. Groups and Roles. Add the group SYSTEM as member of the READER role. (Make sure that the Group Everyone has been removed from all roles.)

Answer: B



#### **Question No:3**

Which three wireless network technologies does IBM Tivoli Netcool Performance Manager for Wireless support?

- A. CDP
- B. GSM
- C. UMTS
- D. MPLS
- E. SNMP
- F. CDMA

Answer: B,C,F

#### **Question No: 4**

A customer has requested an opinion survey of quantitative results after a two week Proof of Concept.

- **A.** The report creator is confusing.
- **B.** The new system is much more stable.
- **C.** The new graphics are much easier to see.
- **D.** The problem was resolved two minutes faster today.
- **E.** 10 additional trouble tickets were worked in one day.

Answer: B,D

#### **Question No:5**

What are burst thresholds as defined in IBM Tivoli Netcool Performance Manager DataView reports?

- **A.** Burst threshold are evaluated against a group of resources rather then a single resource.
- **B.** Burst thresholds are derived from static thresholds and specify the number of violations during the static interval.
- **C.** These are thresholds that ignore the natural network bursts by evaluating how long consecutive violations occurred per resource.
- **D.** BURST = Best Utilized Resource Specific TimeInterval. It is a resource that has the



highest value during a specific time for a specific metric.

**Answer: C** 

#### **Question No: 6**

What should the administrator install and configure to allow Company B's ObjectSetver to forward events to the ObjectServer at Company A. as well as the ObjectServer at Company A to forward events to the ObjectServer at Company B?

- A. \$PRECISION\_HOME/bin/ncp\_trapmux
- B. IBM Tivoli Network Manager for IP Edition
- C. IBM Tivoli Netcool/OMNIbus Bidirectional Gateway
- **D.** an IBM Tivoli Netcool/OMNIbus Unidirectional Gateway from Company A to Company B and an IBM Tivoli Netcool/OMNIbus Unidirectional Gateway from Company B to Company A

**Answer: C** 

#### **Question No:7**

A customer is currently using two-factor authentication methods to access network devices.

Which software package does this affect the most?

- A. IBM Tivoli Network Manager
- B. IBM Tivoli Netcool/OMNIbus
- C. IBM Tivoli Netcool Performance Manager
- D. IBM Tivoli Netcool Configuration Manager

**Answer: D** 

#### **Question No:8**

Which two groups within a customer's organization are most likely to be impacted by implementing Network and Service Assurance software?