# IBM

## Exam C9560-658

## Fundamentals of Applying SmartCloud Application Performance Management Solutions V1

**Version: 6.0**

**[ Total Questions:   69 ]**

## Question No : 1

If a customer is receiving performance complaints on a Linux server, where is the best place to view the real-time monitoring data for the server in question?

**A.** Tivoli Data Warehouse
**B.** Linux OS Workspace view in the Tivoli Enterprise Portal Client
**C.** Linux OS Workspace view in the Tivoli Enterprise Monitoring Server
**D.** connect to the monitored server and run the $ITM_HOME/bin/view_statistics.sh script

**Answer: C**

## Question No : 2

A customer has a large and complex application environment. These IBM Tivoli Composite Application Manager (ITCAM) for Applications agents have been recommended to monitor the customer's environment:

- Operating systems agents for all servers, including Linux, AIX. and Microsoft Windows

- ITCAM Agent for Lotus Domino

- ITCAM Agent for PeopleSoft Enterprise Application Domain

- ITCAM Agent for PeopleSoft Enterprise Process Scheduler

- ITCAM Agent for SAP Applications

- ITCAM Agent for DB2

- ITCAM Extended Agent for Oracle Database

Which task would help the customer get quick value from these agents?

**A.** Use ITCAM for Application Diagnostics to create reports with data from multiple agents.
**B.** Use ITCAM for Transactions to track transactions between the IBM DB2 and Oracle databases.
**C.** Use dynamic linking in the IBM Tivoli Enterprise Portal to move between PeopleSoft and SAP workspaces.
**D.** Use the Application Performance Management User Interface to view health dashboards and to get a consolidated perspective into the health of each application.

**Answer: B**

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## Question No : 3

What are two supported applications for the IBM Tivoli Composite Application Manager for Application Diagnostics HTTP agent?

**A.** Apache Tomcat
**B.** IBM HTTP Server
**C.** WebSphere Portal Server
**D.** Internet Information Server
**E.** Sun Java System Application Server

**Answer: A,E**
Reference: http://www-01.ibm.com/support/knowledgecenter/SS3JRN_7.2.1.1/com.ibm.itcamfapps_ad.doc_7211/itcam_71_http_tema_help/kht_overview.html

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## Question No : 4

In order to create an IBM SmartCloud Application Performance Management solution, which step is taken after the customer's issues are understood including the business impact?

**A.** call IBM Support
**B.** consult with an IBM software architect
**C.** review the data center diagram to verify the issues
**D.** prioritize the issues according to the business impact with the customer

**Answer: D**

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## Question No : 5

What is the best method of communication to understand the client requirements?

**A.** conduct a client requirements survey

**B.** facilitate a client requirements presentation

**C.** send and receive client requirement e-mails

**D.** perform a timely review and in-person meetings with client and technical team members related to application information

**Answer: D**

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**Question No : 6**

A company has a critical application, which needs to be monitored. The operations team needs an overview of the health of application and its environment to check which of the resources needs attention.

Which option meets this requirement?

**A.** A link from the applications performance view to the systems performance view for easy navigation.

**B.** A customizable dashboard view that shows the health of application performance as well as its environment.

**C.** Reports generated periodically to detect performance trends so that corrective actions can be taken as needed.

**D.** A single graphic user interface to display monitoring data for applications as well as for all asynchronized applications.

**Answer: D**

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**Question No : 7**

Which issue can be avoided in a client environment by deploying IBM SmartCloud Application Performance Management?

**A.** routing issues

**B.** network issues

**C.** event correlation issues

**D.** IP V6 consistency issues

**Answer: B**

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**Question No : 8**

If a customer wants to create reports to analyze trends detected by IBM Tivoli Monitoring, which component should be installed and configured in addition to the Tivoli Data Warehouse?

**A.** Crystal Reports
**B.** Tivoli Report Manger
**C.** Tivoli Decision Support
**D.** Tivoli Common Reporting

**Answer: A**
Reference: http://www-01.ibm.com/support/knowledgecenter/SSTFXA_6.2.0.1/com.ibm.itm.doc_6.1/itmintro.htm

**Question No : 9**

Which product helps a customer monitor their SAP environment?

**A.** IBM Tivoli Composite Application Manager (ITCAM) for Applications
**B.** ITCAM for Messaging
**C.** ITCAM for MS Applications
**D.** ITCAM for Application Diagnostics

**Answer: A**

**Question No : 10**

The customer wants the Web services that run through IBM DataPower to be monitored. The solution incorporates the IBM SmartCloud Application Performance Management IBM Tivoli Composite Application Manager (ITCAM) for SOA agent.

What is one thing that must be checked?

**A.** If the version of the firmware running in IBM WebSphere DataPower is supported.
**B.** If the version of MPGW protocol running in IBM WebSphere DataPower is supported.
**C.** If the version of WS-Proxy protocol running in IBM WebSphere DataPower is supported.

**D.** If the versions of both MPGW and WS-Proxy protocols running in IBM WebSphere DataPower are supported.

**Answer: D**

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## Question No : 11

What are two required IBM Tivoli components to enable deep dive diagnostics of J2EE applications?

**A.** Tivoli Enterprise Portal
**B.** Tivoli Enterprise Monitoring Server
**C.** IBM Tivoli Composite Application Manager (ITCAM) for Application Diagnostics Managing Server
**D.** ITCAM for Application Diagnostics Data Collector installed on the managing server
**E.** ITCAM for Application Diagnostics Data Collector installed on the application server

**Answer: A,C**
Reference: http://www-01.ibm.com/support/knowledgecenter/SS3JRN_7.2.1.1/com.ibm.itcamfapps_ad.doc_7211/itcam_j2ee_711_install/ch_overview/overview_of_the_monitoring_process.html?lang=en

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## Question No : 12

An organization uses Microsoft Active Directory for user authentication to access Windows servers-applications, and SQL database servers. This makes Active Directory performance and availability very important to the business. IT managers want a daily report on the usage and performance of the Active Directory to ensure availability.

What is the correct IBM SmartCloud Application Performance Management solution for this requirement?

**A.** Use the monitoring agent for Active Directory and historical data collection feature.
**B.** Use Tivoli Universal agent to collect Active Directory performance data and export it.
**C.** Use Windows Perfmon and Event Viewer tools to obtain Active Directory performance data and then summarize it.
**D.** Export performance data for the monitoring agent for Active Directory from IBM Tivoli

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