

Software Certifications

Exam CSTE

Certified Software Tester

Version: 5.0

[Total Questions: 122]

Question No : 1

What is the primary objective of the system proposal from the producer's viewpoint?

- A. To present the costs / benefits of the proposal
- B. To obtain an agreement for more work
- C. To standardize presentations
- D. To present the methodology of operations

Answer: B

Question No : 2

In quantifying risk, the term RE represents _____

- A. Risk Expense
- B. Related Expense
- C. Risk Exposure
- D. Risk Estimation

Answer: C

Question No : 3

The term "Defect" is related to the term "Fault" because a fault is a defect, which has not yet been identified.

- A. True
- B. False

Answer: A

Question No : 4

What type of change do you need before you can obtain a behavior change?

- A. Lifestyle
- B. Internal
- C. Vocabulary
- D. Management

Answer: C

Question No : 5

A process allows the same quality to be replicated from product to product, often by the use of standards and procedures.

- A. True
- B. False

Answer: A

Question No : 6

The _____ is an application of process management and quality improvement concepts to software development and maintenance.

- A. Malcolm Baldrige
- B. ISO 9000
- C. SEI/CMM
- D. QS14000

Answer: C

Question No : 7

Function points measure the lines of code.

- A. True
- B. False

Answer: A

Question No : 8

The average time between consecutive failures in a system or component during a specified period is known as the mean time between failures (MTBF).

- A. True
- B. False

Answer: A

Question No : 9

The process of identifying the kinds of software failures that can occur and then quantifying how likely it is that they will actually occur is _____.

- A. Configuration Management
- B. Contingency Planning
- C. Risk Management
- D. Process Improvement

Answer: C

Question No : 10

Quality can be separated from the controls associated with it?

- A. True
- B. False

Answer: B

Question No : 11

What is the relationship between testing and quality assurance?

- A. QA is part of a complete testing process
- B. Testing and QA are two terms for the same thing
- C. Testing is part of a complete QA process
- D. When Testing is over it becomes QA

Answer: C

Question No : 12

Information systems organizations should have standards and procedures on running meetings.

- A. True
- B. False

Answer: A

Question No : 13

The Pareto analysis is most effective for _____.

- A. Showing relationships between items
- B. Measuring the impact of identified items
- C. Ranking items by importance

Answer: C

Question No : 14

One of the key concepts of a task force is that the leader be an expert in leading groups as opposed to an expert in a typical area.

- A. True
- B. False

Answer: A

Question No : 15

The more common benefits associated with a service-level agreement are:

- A. Establish two-way accountability
- B. Make complaining easy
- C. Provide the basis for an IS budget
- D. When Testing is over it becomes QA

Answer: D

Question No : 16

Which of the following is NOT included in ISO guidelines?

- A. Purchaser and Supplier
- B. Internal Quality System Audits
- C. Management principles
- D. Documentation

Answer: C

Question No : 17

Configuration management can be applied to non-test changes.

- A. True
- B. False

Answer: A

Question No : 18

An angry person is more likely to tell you symptoms than the real problems.

- A. True

B. False

Answer: A

Question No : 19

The purpose of a system proposal closing is to:

- A. Succinctly overview the proposal
- B. Emphasize that you have the best solution to the problem
- C. Get the approval to proceed

Answer: C

Question No : 20

You should always listen attentively to your customer and never ask them to further explain what they mean.

- A. True
- B. False

Answer: B

Question No : 21

Deming's Fourteen Points for Management can be summed up by:

- A. Create constancy of purpose by breaking down barriers between departments
- B. Cease dependence on inspection to achieve quality
- C. Stop focusing on judgment results and start focusing on improvement of processes
- D. Improve constantly and forever the system of production and service to improve quality and productivity and to decrease costs

Answer: C