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GCP7 - System Consultant Voice Platform

Version 3.0

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QUESTION NO: 1

When using URL Scan, the location of <Application_Name>.xml is _____.

- A. <EMPS Install Directory>\CN\EMPS\Web\data
- B. <EMPS Install Dir>\CN\openldap\data\genesys
- C. <EMPS Install Dir>\CN\web\did_url_mappings\0200
- D. <EMPS Install Directory>\CN_EMPS\Web\Applications\0200

Answer: C

QUESTION NO: 2

In a Behind the Switch configuration, the VCS carries out instructions from _____.

- A. IVR Server only, in the form of IVR ServerXML
- B. T-Server only, in the form of TLib Events
- C. Web Server, in the form of VoiceXML
- D. IVR Server client, in the form of XML

Answer: C

QUESTION NO: 3

With an In-Front of the Switch implementation using Genesys Framework, what type of configuration with T-Server is required in Configuration Manager?

- A. IVR Server connects to "Real T-Server", such as Alcatel T-Server, and connects to real Switch over CTI link.
- B. IVR Server connects to "Virtual" T-Server which then connects to Virtual Switch
- C. A T-Server configuration is not required
- D. IVR Server connects to "Virtual" T-Server and connects to Real Switch over CTI link

Answer: B

QUESTION NO: 4

When planning the sizing and capacity for a GVP deployment, which of the following should be considered?

- A. In-Front or Behind-the-Switch mode of operation
- B. SNMP tools for monitoring network
- C. Expected call volume
- D. Operating system of the web servers

Answer: C

QUESTION NO: 5

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Which of the following MRCP speech vendors does GVP support?

- A. IBM Websphere Voice Server (WVS)
- B. Asterisk
- C. Microsoft
- D. Linux

Answer: A

QUESTION NO: 6

The process on the VCS/IPCS that starts the other component processes is the _____.

- A. Page Collector
- B. IVR Server Client
- C. Call Flow Assistant
- D. WatchDog

Answer: D

QUESTION NO: 7

In a single-tenant configuration, all IVR Profiles must be created under the default customer name _____.

- A. GVPOwner
- B. Admin
- C. Genesys
- D. NSP

Answer: B

QUESTION NO: 8

Prior to installing the VCS software, which of the following must be installed on the computer that hosts the VCS?

- A. Dialogic software
- B. IVR Server
- C. SIP Switch
- D. Voice Application Reporter

Answer: A

QUESTION NO: 9

Refer to the PopGateway log entry. What event has occurred?

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```
[2005/04/28 19:57:45.984] FBC VxmlUtil.cpp:3481 C=12:L=1:U=321 VXML  
Error: event(error), message(Application that is not provisioned to use  
ASR is trying to access ASR resource), element(Leaf_Document->vxml-  
>form1->field1->prompt1 @ http://10.10.9.10/PROMPT1%2Easp), current url  
(http://10.10.9.10/PROMPT1%2Easp)
```

- A. The configured IVR Profile was provisioned with ASR Enabled in EMPS.
- B. The configured IVR Profile was not provisioned with ASR Enabled in EMPS.
- C. The configured IVR Profile was provisioned with TTS Enabled in EMPS.
- D. The configured IVR Profile was not provisioned with TTS Enabled in EMPS.

Answer: B

QUESTION NO: 10

Which protocol is used between IVR Server and IVR Server Client ?

- A. IVR XML
- B. IVR VXML
- C. Tlib

Answer: A

QUESTION NO: 11

What type of request does the Media Gateway send to GVP's SIP Session Manager?

- A. INVITE
- B. ACK
- C. MRCP
- D. T-Events

Answer: A

QUESTION NO: 12

How many steps are necessary to add a new ivr profile in EMPS?

- A. One step: Click Add New IVR Profile. You can provision on the same screen.
- B. One step: Use the Bulk Provisioning Tool (BPT) to generate the IVR Profile.
- C. Two steps: Click Add New IVR Profile and then provision the IVR Profile.
- D. Three steps: Click Add New IVR Profile, then provision it, and then click on Deploy.

Answer: C

QUESTION NO: 13

Which version of the VoiceXML Specification does GVP version 7.5 support?

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- A. VoiceXML 1.0
- B. VoiceXML 1.1
- C. VoiceXML 2.0
- D. VoiceXML 3.0

Answer: C

QUESTION NO: 14

When using the Sun One Directory Server as the LDAP database to store the configuration for GVP, the user name that is required is _____.

- A. cn=Manager
- B. GVPOwner
- C. cn=Directory Manager
- D. admin

Answer: C

QUESTION NO: 15

The IVR Server Client communicates with the IVR Server via _____.

- A. http
- B. IVR Server XML
- C. Telera XML
- D. VoiceXML

Answer: B

QUESTION NO: 16

The ability to record the caller's speech for application analysis is configured in an IVR Profile within the EMPS and is referred to as _____.

- A. OA&M
- B. EMS Runtime
- C. Enable ASR Transcoding
- D. Enable ASR Logging

Answer: D

QUESTION NO: 17

What does the log flag *:0x3 stand for?

- A. No logging
- B. Error + warning messages for all modules