HP

Exam HP2-037

HP LaserJet Foundations

Version: 5.0

[Total Questions: 68]

Question No : 1 - (Topic 0)

Certpaper.com has a LaserJet 4345 MFP printer, and wants to configure the 'Send To Folder' option. He has an expired version of Digital Sending Software. How can the customer configure the 'Send To Folder' option?

A. the printer driver
B. EWS (Embedded Web Server)
C. WJA (Web Jet Administrator)
D. the control panel

Answer: C

Question No : 2 - (Topic 0)

What is one possible cause of consistently smeared print output?

A. paper moisture content too high
B. paper moisture content too low
C. paper finish too smooth or basis weight too heavy
D. paper finish too rough or basis weight too light

Answer: C

Question No : 3 - (Topic 0)

What type of control panel message informs you of data and print errors?

A. warning messages
B. error messages
C. critical error messages
D. service messages

Answer: B

Question No : 4 - (Topic 0)

What is the first step to identify any paper jam condition?

A. Determine if the printer fusing assembly is functional.
B. Identify where the leading edge of the paper stops.
C. Verify that all printer solenoids are operational.
D. Determine which of the printer clutches are slipping.

Answer: A
Explanation:

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Question No : 5 - (Topic 0)

You are troubleshooting a non-functional printer and have identified and analyzed all symptoms associated with the particular problem. What should your next course of action be?

A. develop an action plan for problem resolution
B. determine and prioritize possible causes
C. narrow the symptoms to one critical area
D. identify a possible solution

Answer: B

Question No : 6 - (Topic 0)

The HP born-on date (Service ID) appears as a five digit number in the format YYDDD, where YY represents the year of manufacture and DDD the month and day. Using the standard formula, what is the born-on date represented by 11280?

A. December 30, 1991
B. January 28, 2001
C. October 10,2001
D. December 30, 1996

Answer: C

Question No : 7 - (Topic 0)

You have been tasked with determining the cause of a paper jam in a laser printer. You have determined the location of the jam. You have checked the sensor flags in the paper path, and you have checked the condition of the rollers in the paper path. What could still be a cause of the jam?

A. The transfer belt is dirty.
B. The toner is low.
C. The fuser is at an incorrect temperature.
D. The media being used is outside the specifications for this printer.

Answer: D

Question No : 8 - (Topic 0)

Which functions are available on a multi-function printer? Select THREE.

A. email capability
B. color separation
C. digital enhancement
D. thermal imaging
E. network printing
F. faxing

Answer: A,E,F

Question No : 9 - (Topic 0)

Which printer component informs the engine controller that the paper is moving through the printer?

A. pressure sensors
B. photosensors
C. pickup rollers
D. registration rollers

Answer: B

Question No : 10 - (Topic 0)