



# **Selling HP SMB Solutions**

Version: 6.2

[ Total Questions: 51 ]



# **Question No:1**

In response to business growth, some companies add new IT hardware without having a clear IT strategy or plan to keep up with that growth. What is this IT trend called?

- A. cloud computing
- **B.** consolidation
- C. sprawl
- **D.** business protection

**Answer: C** 

# **Question No: 2**

What are small and midmarket companies less likely to have on their websites than enterprise companies?

- A. an annual report for the shareholders
- **B.** details about the company's products and services
- C. company news
- **D.** a distinctive brand

**Answer: A** 

# **Question No: 3**

Determining if a customer is open to a meeting with HP and an HP solution is most closely aligned with which step in the sales cycle?

- A. Understanding the Customer Environment
- **B.** Closing the Deal
- **C.** Generating a Customer Offer
- **D.** Qualifying the Opportunity

**Answer: D** 

Question No: 4



The HP Partner Sales Advantage Tool (PSA Tool) is primarily intended for use during which step in the sales cycle?

- A. Closing the Deal
- B. Generating a Customer Offer
- C. Identifying the Customer Pain Points
- D. Detailed Solution Configuration

## **Answer: C**

Reference: https://h20375.www2.hp.com/portal/site/publicpartner-portal/?page=General+Document+Display+Public+NA&javax.portlet.tpst=GeneralContentDisplayPortletPublicNA&javax.portlet.prp\_GeneralContentDisplayPortletPublicNA\_wsrp-navigationalState=rO0ABXNyABFqYXZhLnV0aWwuSGFzaE1hcAUH2sHDFmDRAwACRgAKbG9hZEZhY3RvckkACXRocmVzaG9sZHhwP0AAAAAAAAX3CAAAABAAAAABdAADZG9jdXIAE1tMamF2YS5sYW5nLlN0cmluZzut0lbn6R17RwIAAHhwAAAAAXQABzEyNjkwNDd4&javax.portlet.begCacheTok=com.vignette.cachetoken&javax.portlet.endCacheTok=com.vignette.cachetoken

## **Question No:5**

Sharing, Connecting, Creating, Storing, and Printing are the IT-enabled activities that serve as the pillars for which HP solution offering?

- A. HP Midsize Business Center
- B. HP Just Right IT for Small Business
- C. HP SMB Solutions
- **D.** HP Authorized Reseller Solutions

#### **Answer: C**

## **Question No: 6**

Which statement is characteristic of the HP Midsized Business Center?

- **A.** It is a one stop shop for all of HP's service solutions.
- B. It is another name for HP Just Right IT.
- **C.** It stresses manage, grow, and protect as keys for midmarket IT success.



**D.** It stresses sharing, connecting, creating, storing and printing as the key midmarket pillars.

### **Answer: C**

Reference: http://h20384.www2.hp.com/serverstorage/us/en/solutions/midsize-business-center.html

# **Question No:7**

The HP Personal Systems Group (PSG) helps shape the future of personal computing by transforming how people think, feel, and connect. Which product is NOT part of the PSG portfolio?

- A. HP Business Desktops
- B. HP Ink and Paper
- C. HP Business Laptops
- D. HP Business Workstations

## **Answer: B**

Reference: http://www.hoovers.com/company/HP\_Personal\_Systems\_Group/rckfxif-1.html

#### Question No: 8

Which HP products for smaller businesses provide a single, safe location for employees to share files, documents, applications, and software?

- A. HP Prolaint Servers
- B. HP X1000 Network Storage Systems
- C. HP D2000 Disk Enclosures
- D. HP ProBook 4530

### **Answer: A**

Reference: http://h20195.www2.hp.com/v2/GetPDF.aspx/4AA2-8095EEW.pdf (page 2, right column, first paragraph)