

**HP HP3-X11**

# **Servicing HP Notebook Products**

**Version: 4.2**

**QUESTION NO: 1**

What does Privacy Manager for HP ProtectTools provide? (Select three.)

- A. smart card support
- B. encrypted hard drive partitions
- C. support for IM message privacy
- D. a digital certificate server application
- E. integration with Microsoft Office
- F. data encryption tools

**Answer: A,C,F**

Reference:[http://h20331.www2.hp.com/hpsub/cache/281822-0-0-225-121.html?jumpid=ex\\_2845\\_vanitysecur/productssecurity/ka011106#7](http://h20331.www2.hp.com/hpsub/cache/281822-0-0-225-121.html?jumpid=ex_2845_vanitysecur/productssecurity/ka011106#7)

**QUESTION NO: 2**

Which technology supports Intel Anti-Theft protection in HP notebooks?

- A. DigiTrak
- B. Lo Jack Pro
- C. Computrace
- D. Absolute

**Answer: C**

Reference:<http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&ta skId=130&prodSeriesId=4138087&prodTypeId=321957&objectID=c02558764>

**QUESTION NO: 3**

Which statements are true about Enhanced Pre-Boot Security for HP business notebooks? (Select two.)

- A. Multifactor biometric authentication is supported.
- B. Creating a Windows user automatically creates a pre-boot user.
- C. Pre-boot users are required to be administrators.
- D. Authentication at pre-boot requires users to also log on to Windows.
- E. Passwords can be recovered by storing answers to a personal response question.

**Answer: A,B**

Reference:

<http://h20331.www2.hp.com/Hpsub/downloads/2008%20Business%20Notebook%20Security%20Features.pdf>(page 2)

**QUESTION NO: 4**

What is a new feature of HP Connection Manager 3.1 that is available for HP Elitebook notebooks?

- A. an interactive interface that supports touch
- B. support for integrated Bluetooth devices
- C. support for the HP un2400 Mobile Broadband module
- D. a GPS tab that displays latitude, longitude, and altitude

**Answer: B**

Reference:<http://www.pc-laptop-battery.com/hp-probook-6555b-review/>(third paragraph)

**QUESTION NO: 5**

Which types of drives can be configured for the HP Advanced Docking Station? (Select two.)

- A. PATA hard drive
- B. SATA hard drive
- C. PATA optical drive-DVD+/-RW
- D. SATA optical drive-DVD+/-RW
- E. SATA blu-ray drive-DVD+/-RW

**Answer: B,C**

**Explanation:**

**QUESTION NO: 6**

Which capability does the HP Wireless Assistant 4.0 provide HP Elitebook notebooks?

- A. the ability to switch between regional WWAN carriers when traveling