



# **IBM Emptoris Services Procurement Sales Mastery Test v1**

Version: 6.0

[Total Questions: 45]

http://www.maitiku.com QQ:860424807



## **Question No:1**

Which of the following best describes the impact (according to customer case studies) of Services Procurement on time to fill contingent worker positions?

**A.** Cycle time remains about the same, but Services Procurement provides improved visibility into WHERE requests are in the process

**B.** Cycle time increases slightly but it is worth it for increased compliance to preferred supplier lists

**C.** Fully automating the request-to-fill process can reduce the time-to-fill cycle time for contingent labor positions by 75%

D. Cycle time improved slightly due to less reliance on e-mail

# Answer: C

## Question No : 2

For Projects heavily focused on temporary labor spend, this stakeholder group will have heavy influence on policy, strategy, and compliance issues:

- A. Finance
- **B.** Internal Control
- C. Human Resources
- D. Procurement

## Answer: C

# **Question No:3**

In Services Procurement, a Hybrid Program is best described as:

A. Using SOW and Hourly Temporary workers on the same project

**B.** Portions of services (i.e. Labor) are managed by a Service Provider (BPO or MSP) or Master Vendor an other locations or categories are run by internal teams

**C.** Utilizing Supplertiering to distribute spend to different suppliers

**D.** Temporary workers working under both hourly agency contracts and outsourced or SOW for the same company

## Answer: D



# Question No: 4

Which of the following is typically NOT a key driver for CPOs related to services spend?

- A. Delivering hard dollar cost reductions
- **B.** Increasing Supplier Pool
- C. Reducing Risk in the Supply Chain
- D. Improving Compliance and usage of approved suppliers

## Answer: C

# **Question No:5**

Which of the following is typically NOT a justification for using a 3rd party service provider?

- A. The function performed by the suppler is not core to buyer's business
- B. The function performed by the supplier is too dangerous for employees to perform
- C. The supplier can provide the service at a lower cost
- D. Create a variable workforce cost to adjust to demand fluctuation

## Answer: B

## **Question No:6**

Which one of these statements is the most accurate in describing the Savings typically realized in deploying a Services Procurement Solution?

**A.** The savings are typically hard cost reductions derived from using lower cost suppliers, error reductions, and improved pricing through consolidation

- B. The savings are typically soft-cost reductions and difficult to measure
- C. The savings are on-time in nature
- D. The savings are largely derived from lower administrative costs

## Answer: C