

**Microsoft MB2-867**

**Microsoft Dynamics CRM 2011 Installation and  
Deployment  
Practice Test  
Version: 14.21**

**QUESTION NO: 1**

A company has 1000 queue mailboxes. You need to ensure that the Microsoft Dynamics CRM E-Mail Router automatically imports messages sent to the queue mailboxes as fast as possible. What should you do? (Choose all that apply.)

- A. Create forwarding rules for all queue mailboxes.
- B. Configure the E-mail Router to use a forward mailbox, and publish the E-Mail Router settings.
- C. Set the E-mail access type C Incoming option to E-mail Router for all queues.
- D. Configure the E-mail Router to use only the queue mailboxes, and publish the E-Mail Router settings.
- E. Set the E-mail access type C Incoming option to Forward Mailbox for all queues.

**Answer: A,C,D**

**Explanation:**

**QUESTION NO: 2**

An organization has an on-premise deployment of Microsoft Dynamics CRM 2011 that includes three organizations. Users have accounts in all three organizations. Some users have Microsoft Exchange Server 2010 email accounts and other users have Exchange Online email accounts. You need to configure the Microsoft Dynamics CRM 2011 E-mail Router. How many incoming profiles should you create?

- A. 2
- B. 3
- C. 6
- D. 1

**Answer: A**

**Explanation:**

**QUESTION NO: 3**

A company has a server named EX1 that runs Microsoft Exchange Server 2003. You need to configure an incoming profile in the Microsoft Dynamics CRM 2011 E-mail Router Configuration Manager for the Exchange server. What should you enter as the incoming server name?

- A. http://ex1
- B. http://ex1/EWS/Exchange.asmx
- C. http://ex1/owa

D. ex1

**Answer: A**

**Explanation:**

#### QUESTION NO: 4

On which of the following operating systems can you run the Microsoft Dynamics CRM 2011 E-mail Router? (Choose all that apply.)

- A. Windows Vista
- B. Windows 7 (x86)
- C. Windows Server 2003
- D. Windows XP
- E. Windows 7 (x64)
- F. Windows Server 2008 R2 (x64)
- G. Windows Server 2008 R2 (x86)

**Answer: B,E,F**

**Explanation:**

#### QUESTION NO: 5

A company has POP3 email accounts and sends mail by using the SMTP protocol. You configure two queues in an on-premise deployment of Microsoft Dynamics CRM 2011 to use a forward mailbox for incoming email and the Microsoft Dynamics CRM 2011 E-mail Router for outgoing email. All employees use Microsoft Dynamics CRM 2011 for Microsoft Office Outlook for incoming email and the E-mail Router for outgoing email. How many profiles should you create in the E-mail Router Configuration Manager?

- A. one incoming profile and one outgoing profile
- B. two incoming profiles and one outgoing profile
- C. one incoming profile and two outgoing profiles
- D. two incoming profiles and two outgoing profiles

**Answer: A**

**Explanation:**

**QUESTION NO: 6**

You need to install the Microsoft Dynamics CRM 2011 E-mail Router for use with only a POP3 email system. What should you do?

- A. Before installing the E-mail Router, install Microsoft Office Outlook on all client computers.
- B. Before installing the E-mail Router, install the Microsoft Exchange Server MAPI Client and Collaboration Data Objects.
- C. Before installing the E-mail Router, install and start Microsoft Dynamics CRM Server 2011.
- D. While installing the E-mail Router, do not select the Rule Deployment Wizard component.

**Answer: D**

**Explanation:**

**QUESTION NO: 7**

When using smart matching, which components of an email message are inspected by the Microsoft Dynamics CRM 2011 E-mail Router?

- A. subject, senders address, and recipients addresses
- B. body, senders address, and recipients addresses
- C. header, body, and subject
- D. subject, body, and senders address

**Answer: A**

**Explanation:**

**QUESTION NO: 8**

Which of the following 32-bit operating systems is supported by the 32-bit edition of the Microsoft Dynamics CRM 2011 E-mail Router?

- A. Windows Server 2003
- B. Windows Server 2008
- C. Windows Vista
- D. Windows 7

**Answer: D**

**Explanation:**

**QUESTION NO: 9**

A company uses Microsoft Dynamics CRM 2011 on-premises. You need to create an incoming Microsoft Exchange Online profile for the Microsoft Dynamics CRM 2011 E-mail Router. Which authentication type should you use for the incoming profile?

- A. Clear Text
- B. Windows Authentication
- C. NTLM
- D. Anonymous

**Answer: A**

**Explanation:**

**QUESTION NO: 10**

Which of the following e-mail systems are natively supported by the Microsoft Dynamics CRM 2011 E-mail Router? (Choose all that apply.)

- A. POP3-compliant servers (for incoming e-mail only)
- B. SMTP-compliant servers (for outgoing e-mail only)
- C. IMAP-compliant servers (for incoming e-mail only)
- D. Microsoft Exchange Online

**Answer: A,B,D**

**Explanation:**

**QUESTION NO: 11**

Which of the following 64-bit operating systems is supported by the 64-bit edition of the Microsoft Dynamics CRM 2011 E-mail Router?

- A. Windows Server 2008
- B. Windows XP
- C. Windows Vista
- D. Windows Server 2003

**Answer: C**

**Explanation:****QUESTION NO: 12**

You plan to install Microsoft Dynamics CRM 2011. You need to use specific security group names that do not currently exist in Active Directory. What should you do?

- A.** Create the security groups in Active Directory, and then install Microsoft Dynamics CRM Server 2011 by using an XML configuration file that references the existing security groups.
- B.** Log on to the server as a Domain Administrator. Install Microsoft Dynamics CRM Server 2011 by using an XML configuration file that includes the names of the security groups you want to create.
- C.** Log on to the server as a Domain Administrator, and start the Microsoft Dynamics CRM setup program. In the setup interface, enter the names of the security groups you want to create.
- D.** Create the security groups in Active Directory, and then select them in the Microsoft Dynamics CRM setup interface.

**Answer: A****Explanation:****QUESTION NO: 13**

You plan to install Microsoft Dynamics CRM Server 2011. Which versions of Microsoft SQL Server will support the installation? (Choose all that apply.)

- A.** SQL Server 2008 Enterprise Edition, (x86) SP1
- B.** SQL Server 2008 Standard Edition (x64) SP1
- C.** SQL Server 2008 R2 Enterprise Edition (x86)
- D.** SQL Server 2008 R2 Enterprise Edition (x64)

**Answer: B,D****Explanation:****QUESTION NO: 14**

You are planning to deploy Microsoft Dynamics CRM 2011 on-premises to a single server. The current server configuration includes the following components: Windows Small Business Server 2008 SP2 Microsoft SQL Server 2008 Workgroup Edition Internet Information Services (IIS) 7