

# MB7-846 NAV 2009 Relationship Management

Version 3.1



#### **MB7-846**

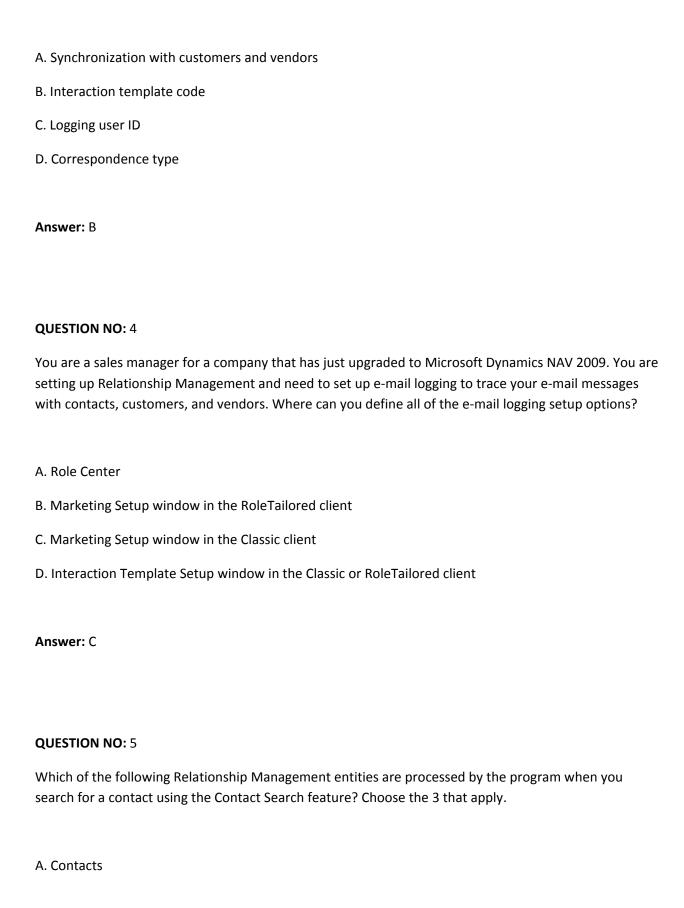
## **QUESTION NO: 1** What must you set up in Relationship Management to synchronize customers, vendors, and bank accounts with contacts? A. Interaction IDs **B.** Duplicates C. Inheritance codes D. Business relation codes Answer: D **QUESTION NO: 2** Which of the following activities in Microsoft Dynamics NAV 2009 can be automatically recorded as an interaction? A. Creating a finance charge memo B. Archiving a sales order C. Posting a purchase order D. Printing a purchase receipt Answer: D

#### **QUESTION NO: 3**

What must you set up in the Interaction Template Setup window for the program to automatically log outgoing phone calls you make as an interaction?

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B. Campaigns
C. To-dos
D. Comments
Answer: A, C, D
QUESTION NO: 6
You are a sales manager. One of the contacts your company collaborates with has become a vendor. Another salesperson in your company has created a vendor card for this contact, but the synchronization of the contact with this vendor does not work. What can you do to ensure synchronization of the information between the contact and vendor card?
A. Create a vendor from contact using the Create as Vendor function on the contact card
B. Create a contact from vendor using the Create as Contact function on the vendor card
C. Fill in the Contact field on the vendor card
D. Link the contact with the vendor using the Link with existing Vendor function on the contact card
Answer: D
QUESTION NO: 7
You are a sales manager and are attending a meeting with your companys potential partners. One of the attendees gives you a business card. Upon return to the office, you want to register this contact person in the program. From the information on the business card you find out that the person is not working

A. By leaving the Company No. field on the contact card empty

for any company. How can you specify that this person is an independent contact?



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